

Time	Sun, Jan 28, 2018
4:00 PM – 6:00 PM	PRE-REGISTRATION AND MEET & GREET WITH CUSTOMER SUCCESS MANAGERS - IN THE SUMMIT LOUNGE
TIME TBD	POSSIBLE GROUP ACTIVITY - TBD
Time	Mon, Jan 29, 2018 – SUMMIT DAY 1
7:30 AM – 8:30 AM	REGISTRATION, MORNING COFFEE, JUICE & PASTRIES
10:00 AM – 5:00 PM	SUMMIT LOUNGE
	MORNING PRESENTATIONS:
8:30 AM – 8:45 AM	Welcome to Summit 2018 - <i>Ted DeVries, President & CEO, Exan Group</i>
8:45 AM – 10:00 AM	Project Accessible Oral Health. Building Trust & Impact with Public-Private Collaboration - <i>John D. Kemp, President & CEO, The Viscardi Center + Mark S. Wolff, DDS, PhD, Associate Dean, Professor and Chair, NYU College of Dentistry + Steven W. Kess, VP Global Professional Relations, Henry Schein</i>
10:00 AM – 10:30 AM	COFFEE BREAK 30 MINS.
10:30 AM – 11:15 AM	Prescription Drug Misuse – How can the electronic record help? – <i>Denise Stewart, DDS, MHSA, Chief Policy Officer, American Dental Education Association</i>
11:15 AM – 12:00 PM	axiUm Update - <i>Exan Group: Rachel Nelson, Director of Sales, Marketing & Professional Services + Bethany Foote, Director of Development + Tamara Lee, Director of Support.</i>
12:00 PM – 1:00 PM	LUNCH
	AFTERNOON BREAKOUT SESSIONS:
1:00 PM – 1:45 PM	<ul style="list-style-type: none"> • axiUm Rotations • Applying Automation to Drive Results • Student Graduation Requirements • Using PowerPoint to Create Training Videos – For Dummies • Sponsor Presentation – TBD
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.
2:00 PM – 2:45 PM	<ul style="list-style-type: none"> • Accreditation Prep for CODA Visit • axiUm Provider Levels • Building a Hygiene Center to Ensure Patient Needs are Met • Info Manager 101 • Sponsor Presentation – TBD
2:45 PM – 3:15 PM	COFFEE BREAK – 30 MINS.
3:15 PM – 4:00 PM	<ul style="list-style-type: none"> • Address Verification - Panel • axiUm Platform Options • SNODDS Implementation • Best Practices with your axiUm Customer Success Managers • Sponsor Presentation – TBD
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.
4:15 PM – 5:00 PM	<ul style="list-style-type: none"> • COHRI Consortium Meeting – <i>Various Speakers</i> • HL7 Integration • DDX Lab • Patient Intake Form, Screening Form, Medical Consult • Sponsor Presentation – TBD
5:00 PM – 6:00 PM	WELCOME RECEPTION

This is a preliminary schedule.

All sessions, topics, speakers, times, activities and rooms are subject to change.

Time	Tue, Jan 30, 2018 – SUMMIT DAY 2
6:30 AM	MORNING RUN/WALK (OPTIONAL) – Meet at Hotel Front Desk/Main Lobby
7:30 AM – 8:30 AM	MORNING COFFEE, JUICE & PASTRIES
9:00 AM – 5:00 PM	SUMMIT LOUNGE
	MORNING PRESENTATIONS:
8:30 AM – 8:45 AM	Morning Welcome - <i>Ted DeVries, President & CEO, Exan Group</i>
8:45 AM – 9:30 AM	axiUm Ascend - Product Launch Update - <i>Various Speakers TBD</i>
9:30 AM – 10:00 AM	axiUm Ascend Roadmap – <i>Various Speakers TBD</i>
10:00 AM – 10:30 AM	COFFEE BREAK 30 MINS.
10:30 AM – 11:15 AM	Digital Dentistry – <i>Panel, Various Speakers TBD</i>
11:15 AM – 11:45 AM	New Technologies – <i>Oswaldo Nieves, DDS, Instructor, Division of Restorative Dentistry, Penn Dental Medicine, University of Pennsylvania</i>
11:45 AM – 12:00 PM	Consortium Mid-Year Meeting Announcement
12:00 PM – 1:00 PM	LUNCH
	AFTERNOON BREAKOUT SESSIONS:
1:00 PM – 1:45 PM	<ul style="list-style-type: none"> Why Patients Don't Come Back Digital Photography Workflow Education Sets-Up Patients for Success Got Help? axiUm Community Sponsor Presentation - TBD
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.
2:00 PM – 2:45 PM	<ul style="list-style-type: none"> Financial Tools – Auto-Remittance, Batch Eligibility, NEA FastAttach Authentication Panel Grading Workshop Time Mastery Sponsor Presentation - TBD
2:45 PM – 3:15 PM	COFFEE BREAK – 30 MINS.
3:15 PM – 4:00 PM	<ul style="list-style-type: none"> Call Center Linking Your Dispensary System with Your Inventory System IT Customer Service Focus Actionable Surveys Session for Canadian Dental Schools - TBD
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.
4:15 PM – 5:00 PM	<ul style="list-style-type: none"> Referral Portal Workshop Custom Lists axiUm Surgery Module Hands-On Faculty Training Session – TBD
6:00 PM – 7:00 PM	COCKTAIL RECEPTION
7:00 PM – 10:00 PM	GALA DINNER

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Time	Wed, Jan 31, 2018 – OPTIONAL TRAINING DAY
8:00 AM – 9:00 AM	MORNING COFFEE, JUICE & PASTRIES
9:00 AM – 10:15 AM	<p>*General axiUm Training: Business Office Workflow – Accounts Receivables and Collections Processes</p> <p>*General axiUm Training: Clinical Workflow – Configuration and Use of Web Forms</p> <p>**Introduction to Crystal Reports in axiUm</p> <p>**Intermediate Skills for Crystal Reports in axiUm</p>
10:15 AM – 10:45 AM	COFFEE BREAK 30 MINS.
10:45 AM – 12:00 PM	<p>General axiUm Training: Business Office Workflow – Transactions and Recommended Maintenance</p> <p>General axiUm Training: Clinical Workflow – Student and Patient Assignments</p> <p>Introduction to Crystal Reports in axiUm (cont'd)</p> <p>Intermediate Skills for Crystal Reports in axiUm (cont'd)</p>
12:00 PM – 1:00 PM	LUNCH – Le Pavillon
1:00 PM – 2:15 PM	<p>General axiUm Training: Business Office Workflow – Why is our A/R so high? Are we missing money?</p> <p>General axiUm Training: Clinical Workflow – Efficiencies Using the Appointment Expert</p> <p>Introduction to Crystal Reports in axiUm (cont'd)</p> <p>Intermediate Skills for Crystal Reports in axiUm (cont'd)</p>
2:15 PM – 2:45 PM	COFFEE BREAK 30 MINS.
2:45 PM – 4:00 PM	<p>General axiUm Training: Business Office Workflow – Insurance Clean Up</p> <p>General axiUm Training: Clinical Workflow – Ortho, Ortho, Ortho!</p> <p>Introduction to Crystal Reports in axiUm (cont'd)</p> <p>Intermediate Skills for Crystal Reports in axiUm (cont'd)</p>

*Please note for the “General axiUm Training” classes:

- There are two tracks and one course in each track’s time slot – Business Office Workflow and Clinical Workflow.
- Attendees choose *one track* to attend for the day – either Business Office Workflow or Clinical Workflow.

**Please note for both the “Crystal Reports” classes:

- Seating is limited for both classes. Register early.
- Participants must meet prerequisite requirements for each class. See table below.

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Course Title	Prerequisites	Course Overview
Introduction to Crystal Reports in axiUm	<ul style="list-style-type: none"> Must be an axiUm client. Basic knowledge of axiUm. 	<ul style="list-style-type: none"> Course Date: Wed, Jan 31, 2018. This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM. A laptop will be provided for your temporary use.
Intermediate Skills for Crystal Reports in axiUm	<ul style="list-style-type: none"> Must be an axiUm client. Understanding of relational databases. Ability to add/join tables in Crystal Reports. Comfortable making edits to both Standard and Custom Reports. 	<ul style="list-style-type: none"> Course Date: Wed, Jan 31, 2018. This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM. Attendees are required to bring a laptop with the following software installed: <ul style="list-style-type: none"> Oracle 11.2.0.4 or 12.1.0.2 client (please note 12.1.0.2 is only supported with axiUm 6.03 and above) axiUm 5.20 or higher Crystal Reports 2008 or higher.
General axiUm Training: Business Office Workflow	<ul style="list-style-type: none"> Must be an axiUm client. Basic knowledge of axiUm. 	<ul style="list-style-type: none"> Course Date: Wed, Jan 31, 2018. This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM. Attendees are encouraged to bring their own laptops. Attendees choose one track to attend for the day (Business Office or Clinical).
General axiUm Training: Clinical Workflow	<ul style="list-style-type: none"> Must be an axiUm client. Basic knowledge of axiUm. 	<ul style="list-style-type: none"> Course Date: Wed, Jan 31, 2018. This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM. Attendees are encouraged to bring their own laptops. Attendees choose one track to attend for the day (Business Office or Clinical).

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